

Basic English for Computing

Eric H. Glendinning John McEwan



Oxford University Press Great Clarendon Street, Oxford OX2 50P

Oxford New York Auckland Banglok Buenos Aires Cape Town Chennai Dar es Salaam Delhi Hong Kong Istanbul Karachi Kolkata Kuala Lumpur Madrid Melbourne Mexico City Mumbai Nairobi São Paulo Shanghai Singapore Taipei Tokyo Toronto

with an associated company in Berlin

OXFORD and OXFORD ENGLISH are trade marks of Oxford University Press

ISBN 0 19 457396 6 © Oxford University Press 1999

First impression 1999 Seventh impression 2002

No unauthorized photocopying

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, without the prior permission in writing of Oxford University

Press, or as expressly permitted by law, or under terms agreed with the appropriate reprographics rights organization. Enquiries concerning reproduction outside the scope of the above should be sent to the FLT Rights Department, Oxford University Press, at the address above

You must not circulate this book in any other binding or cover and you must impose this same condition on any acquirer

Any websites referred to in this publication are in the public domain and their addresses are provided by Oxford University Press for information only. Oxford University Press disclaims any responsibility for the content.

Designed by Holdsworth Associates, Isle of Wight Typeset by Oxford University Press Illustrations by Stefan Chabluk Printed in China The authors and publisher are grateful to those who have given permission to reproduce the following extracts and adaptations of copyright material:

- p.7 Computing Concepts by T. Duffy and T. Berchelmann, reprinted by permission of Course Technology.
- p19 Second Guardian Education Source Book, by permission of The Guardian.
- p22 GSVQ Level 3 in Information Technology, course description from Edinburgh's Telford College Course Information Booklet, by permission of Edinburgh's Telford College.
- pp.27 & 79 Computing Studies by J. Walsh, reproduced by permission of Hodder & Stoughton Ltd.
- p37 'Administration: Establishing a comprehensive backup regime' from Personal Computer magazine, June 1993 issue, Published by VNU Business Publications, reproduced with their permission.
- p59 'Exploring the World Wide Web' from Computer Success by Orbis Publishing Ltd., with their permission.
- ph 3 Page from the Hill Street Theatre website, designed by Saladin Rospigliosi, and reproduced with his permission.
- p68 'Desktop publishing: fonts and clipart' appeared in Personal Computer World, May 1997 issue. Reproduced by permission of VNU Business Publications Limited, publishers of Personal Computer World.
- pp75 & 76 Computer Studies by R. Crawford, published by Addison Wesley Longman Reprinted by permission of Addison Wesley Longman Ltd.
- pp91.95.96.100 & 101 H. L. Capron, Computers and Information Systems, (pages 46.47.52.53.150.351).
 © 1996 The Benjamin Cummings Publishing Company Inc. Reprinted by permission of Addison Wesley Longman.
- p96 Reproduced from The Usbarne Computer Dictionary for Beginners by permission of Usborne Publishing, 83-85 Saffron Hill, London ECIN SRT, Copyright © 1995 Usborne Publishing Ltd.
- p96 'What is a micro-machine?' from Computer Shopper, June 1996 issue. Reprinted by permission of Dennis Publishing Limited.
- p100 'Computer shopping' from the Education Guardian. 8 April 1997. Reprinted by permission of the Guardian.
- p107 Reproduced from Usborne Computer Guides: Computers for Regimners by permission of Usborne Publishing, 83-85 Saffron Hill, London EC1N 8RT. Copyright © 1994, 1997 Usborne Publishing Ltd.
- p109 Headlines 'Fears that new virus causes internet chaos' and 'Police turning cybercop to net villains' taken from *The Scotsman*, and reproduced by their permission.
- p109 Headlines 'Cyberspace faces crucial court test' and 'Net bomb blast injures boys' taken from the Guardian, and reproduced by their permission.
- p109 Hendline 'Crime and punishment' taken from PC Pro magazine, with their permission.
- pp110 & 111 Job descriptions taken from JHG-CAL Explorer '99, reprinted with the permission of JHG-CAL Progressions, designers of careers guidance software.

Contents

ì	Page			Page	
Unit 1	6	Everyday uses of	Unit 6	26	Input devices
		computers		26	Tuning-in
	6	and the second s		26	Listening: Voice input
	6	Listening: Computer uses		27	Reading: Input devices
	7	Reading: Computers in		28	Language work: Function
		everyday life		28	Problem-solving
	7	Language work: Articles		29	Writing
	8	Aids to communication	Unit 7	30	Output davises
	8	Problem-solving	Oille 7		Output devices
	9	Writing		30	Tuning-in
Unit 2	10	Types of computer		30	Listening: Printers
	10			31	Reading: How to read a
		Tuning-in Listening: Buying a computer 1		32	monitor ad
	11				Language work: Giving advice Problem-solving
		Language work: Comparison		33	Writing
		Aids to communication	100	3.3	witting
		Problem-solving	Unit 8	34	Storage devices
		Writing		34	Tuning-in
		(2000) (1		34	Listening: Hard disk drive
Unit 3		Parts of a computer		35	Reading: Storage devices
	14	Tuning-in		36	Language work:
	14	Listening: Buying a computer 2			Linking words
	15			37	Problem-solving
	16	Language work: Making		37	Speaking
		instructions	Unit 9	38	Graphical User
	17			20	Interface
	17	Writing		38	Tuning-in
Unit 4	18	Keyboard and mouse		38	Listening: Dialog box
	18	Tuning-in		39	Reading: WIMP
	18	Listening: The keyboard		40	Language work: Making
	19			44	definitions
	20			41	Aids to communication
	20			41	Problem-solving
	21	Speaking		41	Writing
		Writing			
Hall E			Unit 10	42	Interview: Computing
Unit 5	22	Interview: Student			Support Assistant
	22	Tuning-in		42	
	22	1 1 2 1 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2		42	Listening
	24			43	Language work: Adverbs
	-	with the Present simple			of frequency
		Writing		44	Computing words and
	25				abbreviations
		abbreviations		45	Writing

	Page			Page	
Unit 11		Networks Tuning-in	Unit 17	70	Databases and spreadsheets
		Reading: Networks			Tuning-in
		Listening: Network topologies Language work: Predicting			Reading: Database search
	40	consequences		71	Listening: Spreadsheet Language work: Certainty 1
	49	Problem-solving			Problem-solving
		Writing		73	
Unit 12	50	Communications	Unit 18	74	Graphics and
	50	Tuning-in			multimedia
	51	Listening: Voicemail Reading: Video conferencing			Tuning-in
		Language work: Present passive			Listening: Drawing a graphic
		Problem-solving		75	Reading: Desktop publishing
	53	Speaking			(DTP)
Unit 13	54	The Internet 1: email		76	Language work: Time clauses Problem-solving
Unit 13	34	and newsgroups		77	
		Tuning-in	Unit 19		
		Listening: Email	Onit is	78	
		Reading: Newsgroups			Listening: Flowcharts
	20	Language work: Past simple vs Past continuous		79	
	57	Problem-solving		80	
	57	Writing			and solution
11-1	co	The Internet 2:		80	Problem-solving
Unit 14	58	the World Wide Web		81	Writing
	58	Tuning-in	Unit 20	82	
		Reading: Webpages			Analyst/programmer
		Listening: Browser		82	Tuning-in
		Language work: -ing forms			Listening
	62	Problem-solving Writing		83	Language work: Present simple vs Present continuous
				84	Computing words and
Unit 15	63	Interview:		0.9	abbreviations
	63	Website designer Tuning-in		85	Speaking
	63	Listening	Unit 21	86	Languages
	64	Language work: Indicating	70000	86	
	65	importance Computing words and			Listening: A Basic program
		abbreviations		87	
	65	Writing		20	Language work: Reporting screen messages
Unit 16	66	Word processing		89	Problem-solving
		Tuning-in		89	V-33500000000000000000000000000000000000
	66	Listening: Word processing	Unit 22	90	Low-level systems
	67	screen Reading: Draft letters	Omt 22	90	
	67			90	TO THE RESERVE THE PROPERTY OF THE PARTY OF
	17.7	perfect passive		91	
	68	TAY OF THE PROPERTY OF THE PRO		92	
	69	Writing		93	
		Speaking		93	Writing

	Page			Page	
Unit 23	94 94	Future trends 1 Tuning-in	Unit 27	110	Careers in computing
		Listening: Virtual reality		110	Tuning-in
		Reading: Future developments		110	
	96	Language work: Making		112	
		predictions		112	
	97	Problem-solving			requirements
	97	Writing		113	Problem-solving
	-0-10 -0-10			113	Writing
Unit 24	98	Future trends 2			
	98	Tuning-in	Unit 28	114	Interview:
	99	Listening: Schooling of			Systems Manager
		the future		114	Tuning-in
	100	Reading: Future trends		114	10.10
	101	The state of the s		115	
		Speaking			Speaking
	102	Problem-solving		116	Problem-solving
Unit 25	103	Interview: IT Manager		117	Computing words
	103	Tuning-in			
	103	Listening			
	104	Language work: Certainty 2		118	Student A
	105			0.000	Pair work
	105	Writing		119	Student B
Unit 26	106	Issues in computing			Pair work
	106	Tuning-in		120	Glossary
	106	Listening: Access systems		2000	of computing terms
	106	Reading: Viruses			and abbreviations
	108	Language work: Making guidelines and rules			and abbreviations
	109				
	109	Writing			

1 Everyday uses of computers

Tuning-in

Task 1 We use computers in many different places.

Which places can you link these computer documents with?



Task 2 In groups, make a list of other places where you can find computer documents. Try to say what the documents are, and what they are used for.

Listening: Computer uses

Task 3 Match these words (1-8) to the correct locations (a-d).

я	1	games	5	flight	a	a factory
в	2	machines	6	letters	b	a supermarket
9	3	tickets	7	barcode readers	c	a travel agent
8	4	wages	8	tills	d	a home

Task 4 Listen to the tape. Identify which place is described in each extract.

Reading: Computers in everyday life

Task 5 Tick (✔) the computer uses mentioned in the following article. home art hospitals banking engineering libraries

Computers are part of our everyday lives. They have an effect on almost everything you do. When you buy groceries at a supermarket, a computer is used with laser and barcode technology to scan the price of each item and present a total. Barcoding items (clothes, food, and books) requires a computer to generate the barcode labels and maintain the inventory. Most television advertisements and many films use graphics produced by a computer. In hospitals, bedside terminals connected to the hospital's main computer allow doctors to type in orders for blood tests and to schedule operations. Banks use computers to look after their customers' money. In libraries and bookshops, computers can help you to find the book you want as quickly as possible.

film-making

schools

Language work: Articles

Study these nouns.

shopping

television advertising

a supermarket technology a computer money

Supermarket and computer are countable nouns.

We say a supermarket and supermarkets.

Technology and money are uncountable nouns.

They have no plural and you cannot use them with a or an.

Study this paragraph.

Computers have many uses. In shops a computer scans the price of each item. Then the computer calculates the total cost of all the items.

We use a plural noun with no article, or an uncountable noun, when we talk about things in general.

Computers have many uses.

Information technology is popular.

We use a/an when we mention a countable noun for the first time.

In shops a computer scans the price of each item.

When we mention the same noun again, we use the.

The computer calculates the total cost.

We use the with countable and uncountable nouns to refer to specific things.

The price of each item.

The total cost of all the items.

The speed of this computer.

Task 6 Here are some common nouns in computing. With the help of the Glossary on page 120, divide them into countable and uncountable nouns. In the Glossary, and in most dictionaries, nouns are marked C for countable and U for uncountable.

1 capacity	4 disk	7 monitor	10 speed
2 data	5 drive	8 mouse	
3 device	6 memory	9 software	

Task 7 Fill in the gaps in this paragraph with a/an or the where necessary.

The Walsh family have ¹ computer at home. Their son uses ² computer to help with ³ homework and to play ⁴ computer games.

Their student daughter uses ⁵ computer for ⁶ projects and for ⁷ email. All ⁸ family use it to get ⁹ information from ¹⁰

Internet.

Aids to communication

Here are some phrases to use when you do not understand what someone says to you.

What does X mean? Could you say that again, please? I'm sorry, I didn't understand that. A little more slowly, please.

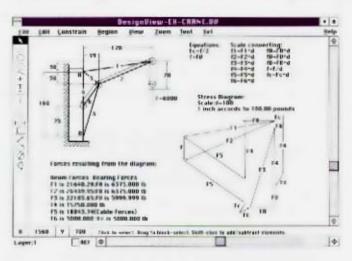
Here are some phrases to use when you need help from your teacher.

What's the English for ...? How do you say ...?

Problem-solving

Task 8 Study these screens. Each shows a program used by a different occupation.

- 1 Who uses each program? 3 What did they use before computers?
- 2 What do they use it for? 4 How do computers make their work easier?



IIILL	Record 34 of 4, 2 12 24 Practical English Us		
AVINDA	Swan Maded		
PURLISHER	Oxford : Oxford Uni	versity Press, 1995	
ISBN	019431197X (pbk)		
SUBJECTS	Language and language	iges	
Library Holdings			
Location	Shelfmark	Status	

Writing

Task 9 Match the places in column A with the computer uses in column B.

A B
banks control machines
factories calculate the bill
homes look after patient records and medicines
hospitals provide entertainment and information
shops control our money

Task 10 Now fill in the gaps in this paragraph about computer uses.

Computers are now part of	our everyday life. In	shops, they 1
In factories, they 2	. In 3	they look after
patient records and medici	nes. When we have a	bank account, a computer
4 . In our h	omes, computers 5	

2 Types of computer

Tuning-in

Task 1 Match these names to the different types of computer.

1 mainframe	3 notebook	5 PC	
2 laptop	4 handheld	6 minicomputer	



Task 2 Who uses these types of computer? Where do they use them? Make a list.

Listening: Buying a computer 1

■ Task 3 Listen to Part 1 of this conversation between a shop assistant and a customer. Tick () the correct answers to these questions.

ı	The customer wa	ints a computer for:	2 A multimedia con	nputer provides
	writing	Internet	sound	telephone
	graphics	video	graphics	video
	games		animation	

Example 1 Task 4 Listen to Part 2 of the conversation. In column A, tick the hardware items named.

A	В	Device	A	В	Device
		multimedia computer			handheld
		multimedia notebook			printer
		subnotebook			monitor
		laptop			modem

Zask 5 Listen again to the conversation. In Column B, tick the items the assistant recommends.